

# Overview

Salik plays a vital role in assisting the Roads and Transport Authority (RTA) with providing a smooth and seamless mobility infrastructure in Dubai. The Company operates under an exclusive 49-year Concession Agreement with the RTA.



## Mission

Enable people to spend their time doing what matters the most by providing a seamless and convenient mobility experience.



## Vision

To be the global leader in providing sustainable and smart mobility solutions.

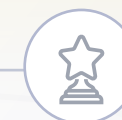
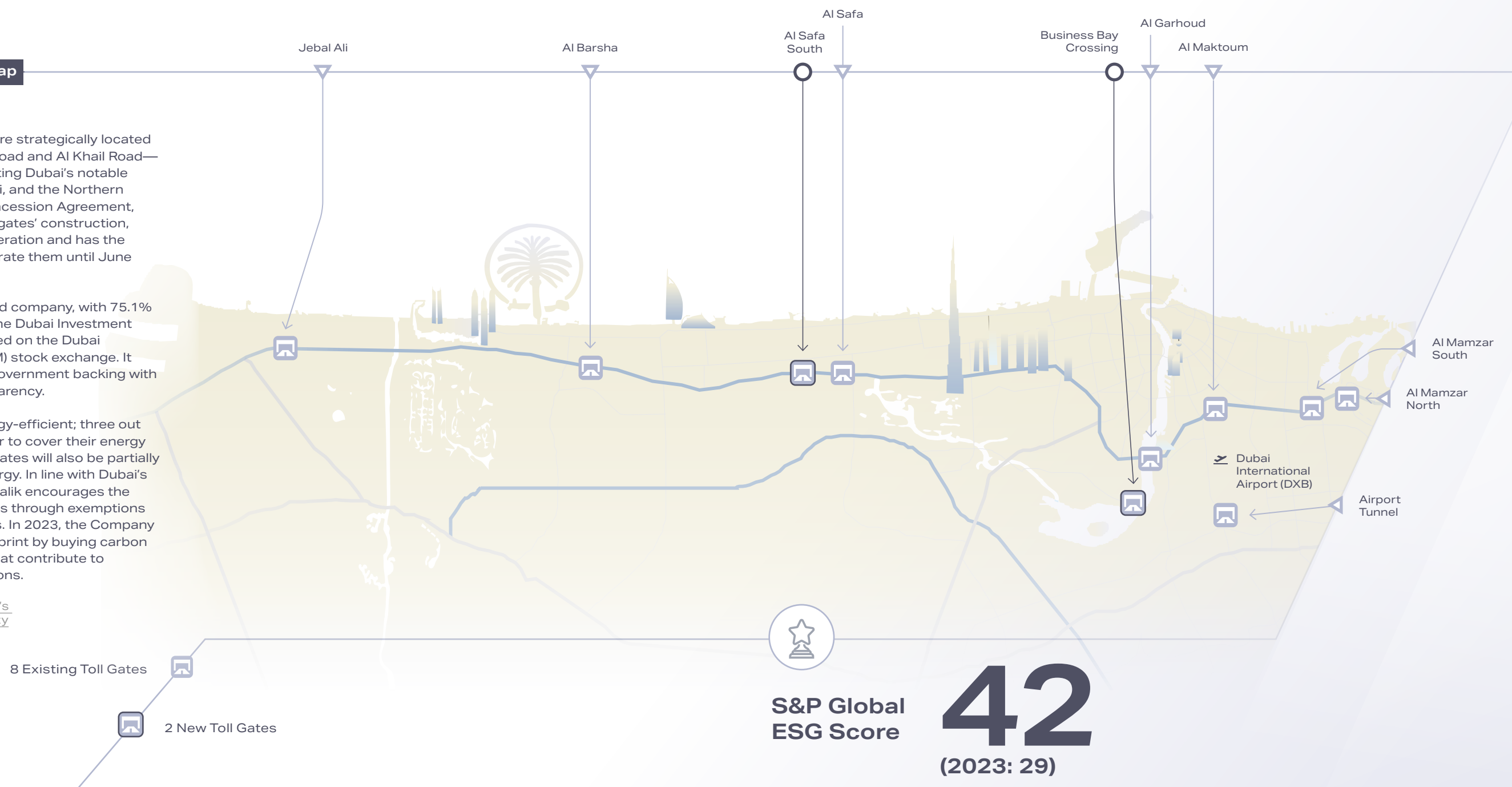
### Salik toll gates map

Salik's ten toll gates are strategically located along Sheikh Zayed Road and Al Khail Road—the corridors connecting Dubai's notable landmarks, Abu Dhabi, and the Northern Emirates. Per the Concession Agreement, Salik oversees all toll gates' construction, maintenance, and operation and has the exclusive right to operate them until June 2071.

Salik is a publicly listed company, with 75.1% of shares owned by the Dubai Investment Fund and 24.9% traded on the Dubai Financial Market (DFM) stock exchange. It combines strategic government backing with market-driven transparency.

Salik's gates are energy-efficient; three out of ten use solar power to cover their energy needs, and any new gates will also be partially powered by solar energy. In line with Dubai's Net Zero ambitions, Salik encourages the use of electric vehicles through exemptions for tag activation fees. In 2023, the Company offset its carbon footprint by buying carbon credits for projects that contribute to reducing GHG emissions.

[Watch a video on Salik's journey to sustainability](#)



S&P Global  
ESG Score

**42**  
(2023: 29)



## Operational highlights

**10** toll gates  
(+25% compared to 2023)

**4.4** million  
registered vehicles

**638.2** million  
trips in 2024 (+7.6%)



## Environmental highlights

**3 of 10**  
toll gates use solar power

**11.9%**  
of waste is recycled

**99%**  
paperless transactions



## Social highlights

**31.3%**  
Emiratization rate

**21%**  
female representation  
in the workforce

**92%**  
customer satisfaction rate



## Governance highlights

**0** incidents  
of corruption and bribery

**0** data breaches

**100%**  
awareness of corporate ethics  
policies and procedures among  
employees



## New solar-powered toll gates

**10-16%** traffic  
congestion reduction around new toll gates<sup>1</sup>

In 2024, Salik introduced two additional toll gates, bringing the total to ten. The two locations—Business Bay Crossing and Al Safa South—were selected based on extensive traffic movement studies by the RTA, aiming to manage traffic distribution and facilitate smoother and more efficient travel in Dubai.

In a pioneering move for the city's transport infrastructure, both new gates operate almost entirely on solar power, supporting Dubai's environmental objectives and demonstrating commitment to renewable energy solutions. Toll gates ensure fast, barrier-free movement, significantly reducing the neighbourhood's traffic congestion and GHG emissions.

[Watch a video on Salik's gates](#)

## Barrier-free parking at Dubai Mall

In 2024, Salik introduced a seamless, barrier-free parking payment system at the Dubai Mall. Developed in partnership with Emaar Malls Management LLC, its technology uses vehicle plate recognition to automatically charge parking fees from Salik user

accounts according to business rules set by Emaar Malls. This system improves traffic flow in one of the most popular city attractions, facilitates parking, reduces GHG emissions, saves time, and provides new comfort for mall visitors.

## Enhancing customer convenience with Liva

In 2024, Salik partnered with Liva, a leading multi-line GCC insurer, to introduce tailored motor insurance solutions for UAE drivers. This collaboration aligns with Salik's strategy to enhance sustainable mobility solutions.

The partnership will simplify insurance renewal while raising awareness about timely vehicle registration and appropriate coverage. Salik will send timely reminders to customers, with links directing them to a Liva-managed portal where they can renew their insurance in a few simple steps. This new service reflects Salik's commitment to customer satisfaction and enhances driver security and road safety.

[For more information on Salik's operational and financial performance, refer to the 2024 Integrated Annual Report](#)

<sup>1</sup> The RTA estimate.